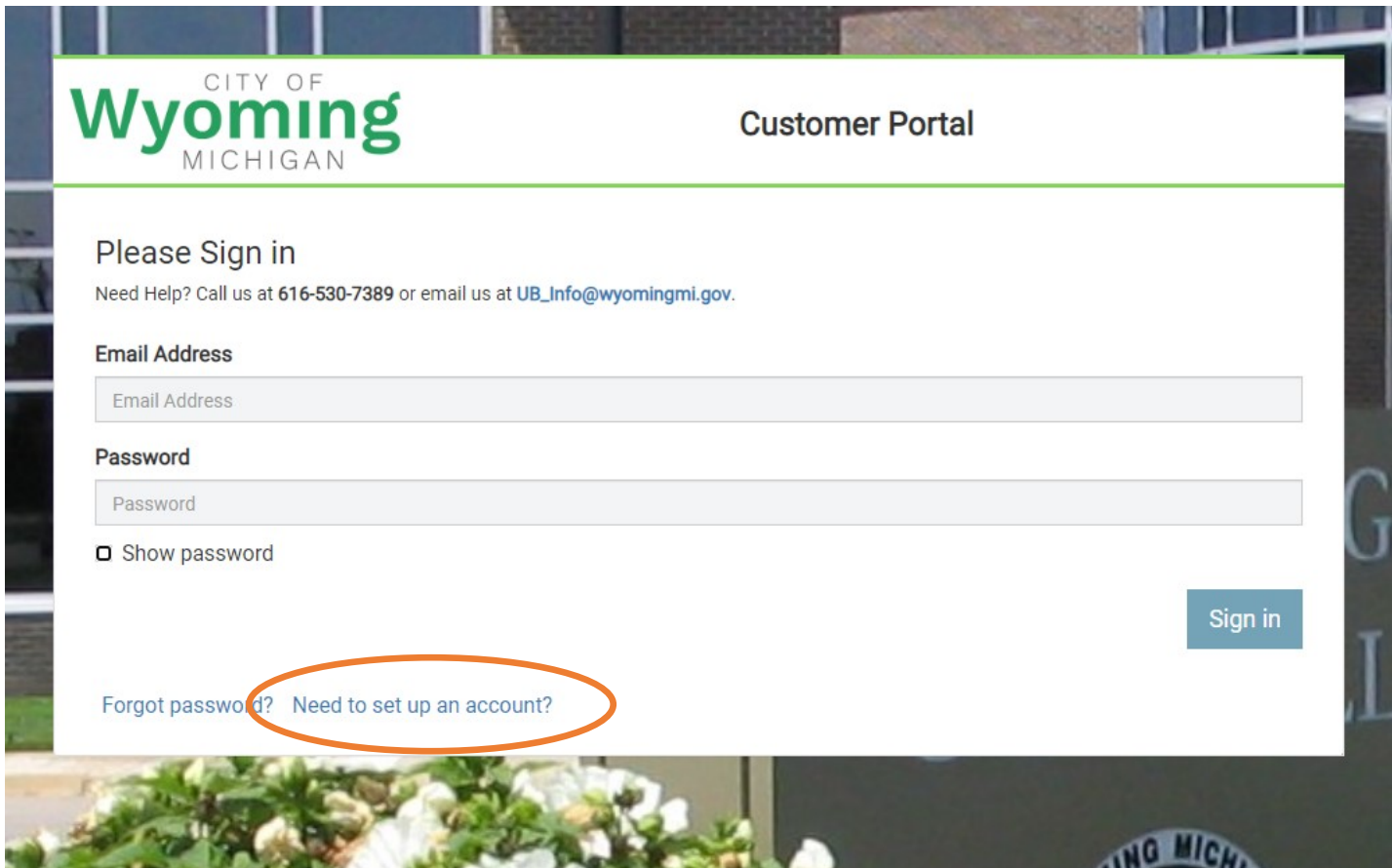


CITY OF WYOMING – AUTOMATED METER READING CUSTOMER PORTAL

In conjunction with Automated Meter Reading device installation, we are excited to offer online access to your water usage. This website also allows you to set up notifications and alarms for specific usage thresholds and monitor hourly water use.

To sign up, visit our website at:

<https://my-wymi.sensus-analytics.com/> And click “Need to set up an account?”



CITY OF
Wyoming
MICHIGAN

Customer Portal

Please Sign in

Need Help? Call us at 616-530-7389 or email us at UB_Info@wyomingmi.gov.

Email Address

Email Address

Password

Password

☐ Show password

Sign in

[Forgot password?](#) [Need to set up an account?](#)

You will be asked to accept terms and conditions, and enter your e-mail address.
You will receive a confirmation e-mail. Click the link to confirm your e-mail address.



Please complete signup for Wyoming, MI Customer Portal

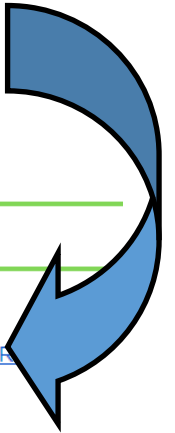
Welcome to the Wyoming, MI Customer Portal. To complete the signup process, please click the link below or copy the URL into a web browser.

<https://my-wymi.sensus-analytics.com/login.html#/completeSignup/c2hhZmZlcnR3b3JrQGdtYWlsLmNvbXwxNTk2NjQ3MjE0OTk1fFRRMGZ4STFTSmhFa3ZBamw4SVV3UVZCcG52FjYi8yUmo5ZlpOMjA9>

This link will expire in 24 hours.

Questions? Please email us at UB_Info@wyomingmi.gov or call 616-530-7389.

This email was sent by [Wyoming, MI Customer Portal](#).



To complete account set up, you will need to enter your **account number** (found on your Utility Bill)

City of Wyoming
1155 28TH ST SW
PO BOX 908
WYOMING MI 49509-0908

Water and Sewer Bill
Section 1

Invoice Date: 06/04/2020

Mailing Address:
Test Account
123 Main St SW
Wyoming mi 49509

Service Address: 123 Main St Sw
Account Number: **512345001**
Due Date: 01/01/2020
Amount Due: \$157.30
After Due Date: \$173.03

And your "**Security Token**" is your PIN number. Your **PIN number** will appear about half way down on your Utility Bill.

BILLING AND PAYMENT HISTORY		METER READINGS					1 Unit of usage (HCF) = 748 gallons	
		Meter No.		Read Dates	Days	Previous	Current	Usage
Previous Balance	\$177.82	53059561	Water	06/01/20	0	10060	0	0
Penalties	\$0.00	70306917	Water2	06/01/20	0	116790	0	0
Adjustments	\$0.00							
Payments Received	\$-177.82							
Past Due Amount	\$0.00							
Current Billing								
WATER COMMODITY	\$0.00							
SEWER COMMODITY	\$0.00							
WATER RTS	\$0.00							
SEWER RTS	\$0.00							
WATER RTS 2	\$0.00							
		MESSAGES						
		YOUR PIN NUMBER IS: 91fb255						

If you do not have a bill with this information, contact our office at 616-530-7389 for the information.

Set up your account

Need Help? Call us at **616-530-7389** or email us at UB_Info@wyomingmi.gov.

Email Address

Enter Your email address here

Account Number

Enter your account number here (found on your Utility Bill)

Name as it appears on bill

Enter the name exactly as it appears on your bill

Name must be typed EXACTLY as it appears on your bill.

Example: Doe, John

Spaces and punctuation are considered. Call us if you don't have a copy of your bill handy.

Pin Number

The Security token is your PIN number. Enter the pin number from your bill or con-

Password [Rules](#)

Create a password for your Wyoming Customer Portal here.

Confirm Password

Confirm the password created above

☒ Show passwords

Language

English ▾ Choose your preferred language here

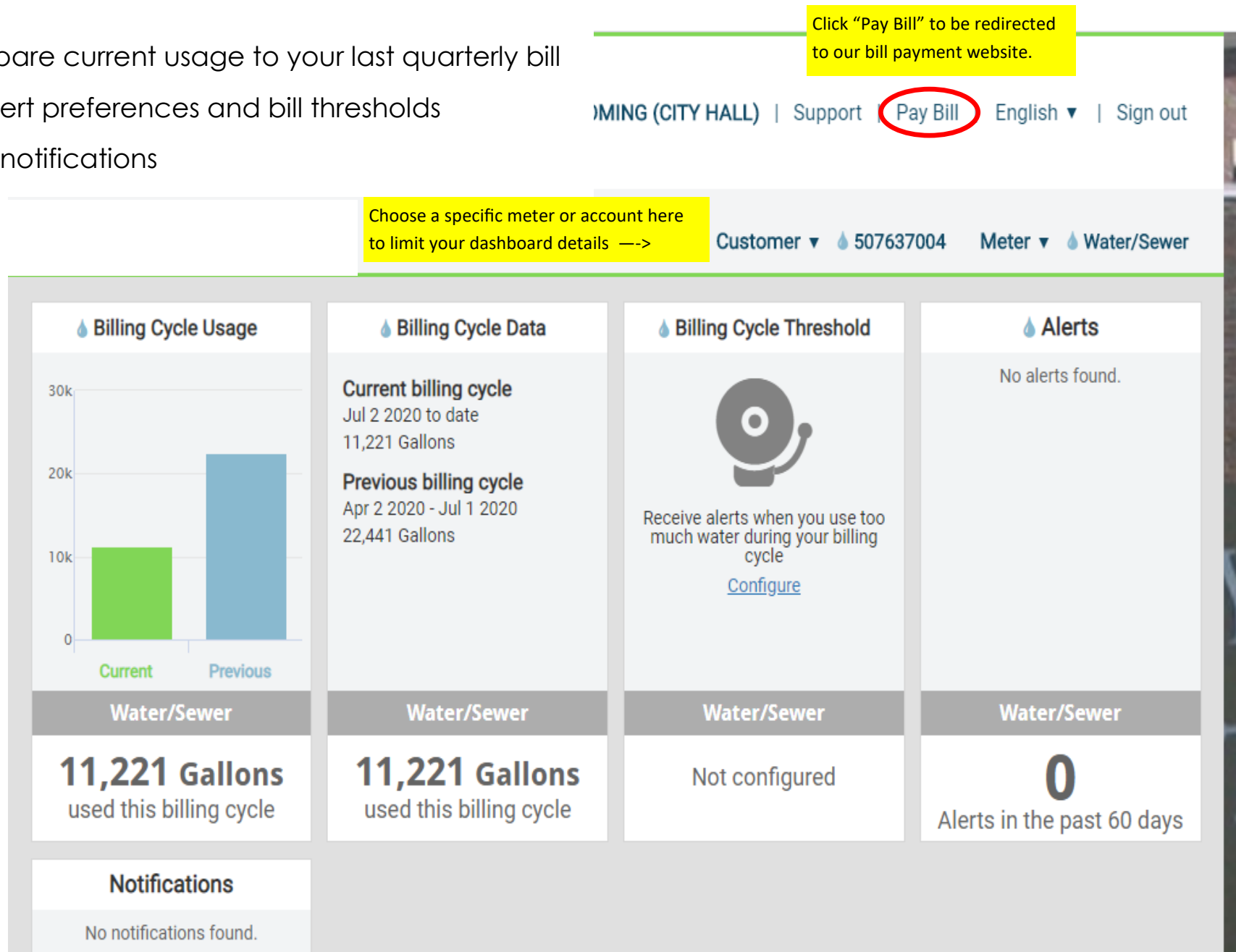
Submit

[Return to Sign In](#)

CUSTOMER PORTAL DASHBOARD

From the Dashboard you can:

- Compare current usage to your last quarterly bill
- Set alert preferences and bill thresholds
- View notifications



USAGE DETAILS

Here you can view a graph of usage over a specified time frame in conjunction with corresponding temperatures and rainfall.

Dashboard

Usage Details

Meters

Settings

1002010101
WYOMING, MI 49509

Customer 507637004 Meter water/Sewer

Disclaimer: Hourly and daily usage values are calculated and may show small differences compared to the metered amount that is used for billing.

Enter a beginning and ending date range here and click the refresh button to view a more specific time frame.

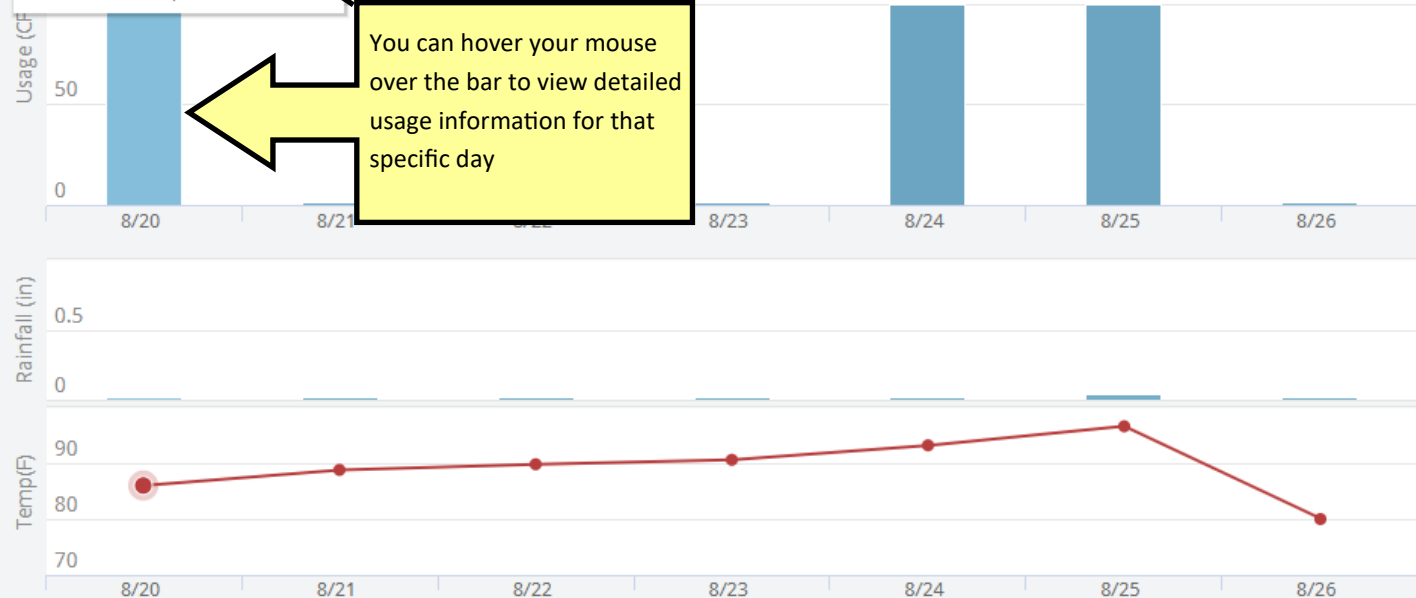
Usage Details and Weather

Water/Sewer Aug 20 2020 - Aug 26 2020

24 hours 7 days 30 days 12 months

Usage and Weather for Aug 20 2020

● Meter #6441066876: 100 CF
● Rainfall: 0.00 in
● Maximum Temperature: 86 F



METERS

From the Meters screen you can view usage details by meter, and provide a 'nickname' for each meter. This is convenient if you have multiple meters, such as a sprinkling meter in addition to your water and sewer meter, or multiple accounts. You can also view your latest reading for each meter.

Dashboard

Usage Details

Meters

Settings

MICHIGAN

CITY OF WYOMING (CITY HALL)
1155 28TH ST SW
WYOMING, MI 49509

Customer ▾ 507637004 Meter ▾ Water/Sewer

Water Meter Details

Monitor meter activity and manage meter settings in one place.

Customer #507637004 0 Alerts

Usage Details Dashboard

Today
To Date 9,874 Gal
Average 13,520 Gal

Billing Cycle
To Date 63,958 Gal
Average —

Search for a meter here—>

Find a meter

Sort meters by billing cycle or usage here—>

Billing Cycle Usage - Highest first

Meter #6630132696

Add a Nickname

1155 28TH ST SW

Last read at 8/4/20 10:00 am: 1738780.00

Usage Details Dashboard

0 Alerts Add Recipients

Today
As of 10:00 am 9,874 Gal
Average 8,790 Gal
Add Alert

Billing Cycle
To Date 52,737 Gal
Average —
Add Alert

<—View your latest read here

<—Click here to add meter specific alerts

Meter #6441066876

Water/Sewer

1155 28TH ST SW

Last read at 8/4/20 9:00 am: 184200.00

Usage Details Dashboard

0 Alerts Add Recipients

Today
As of 9:00 am —
Average 4,731 Gal
Add Alert

Billing Cycle
To Date 11,221 Gal
Average 618,038 Gal
Add Alert

SETTINGS– USAGE ALERTS

- Dashboard
- Usage Details
- Meters
- Settings
 - Usage Alerts
 - Alert Recipients
 - User Settings
 - Units

1155 28TH ST SW
WYOMING, MI 49509

Customer ▾

507637004

Meter ▾

Water/Sewer

▲ Please Note: Meters transmit reading data multiple times each day, but some individual transmissions may be missed which cause a delay in receiving alerts.

💧 Billing Cycle Usage Alert

📘 Alert me when a meter is using more than a given amount in a billing cycle.

Water/Sewer

1155 28TH ST SW WYOMING MI 49509

Average Use **618038** Gal

Alert me when usage exceeds

Usage

Gal

☐

Enabled

Save

Meter #6630132696

1155 28TH ST SW WYOMING MI 49509

Alert me when usage exceeds

Usage

Gal

☐

Enabled

Save

💧 Daily Usage Alert

📘 Alert me when a meter is using more than a given amount in a day.

Water/Sewer

1155 28TH ST SW WYOMING MI 49509

Alert me when usage exceeds

Usage

Gal

☐

Enabled

Save

💧 Multi-Day Alert

📘 Monitor meter usage over 7 days.

Water/Sewer

1155 28TH ST SW WYOMING MI 49509

Average Use **33114** Gal over 7 days

Monitor usage over 7 days

Alert me when usage exceeds

Usage

Gal

☐

Enabled

Save

Meter #6630132696

1155 28TH ST SW WYOMING MI 49509

Average Use **61527** Gal over 7 days

Monitor usage over 7 days

Alert me when usage exceeds

Usage

Gal

☐

Enabled

💧 Vacation Alerts

📘 Temporarily override your normal daily alert usage.

Water/Sewer

1155 28TH ST SW WYOMING MI 49509

Starting on

Starting on

Ending on

Ending on

Alert me when usage exceeds

Usage

Gal

☐

Enabled

Meter #6630132696

1155 28TH ST SW WYOMING MI 49509

Starting on

Starting on

Ending on

Ending on

Alert me when usage exceeds

Usage

Gal

☐

Enabled

Save

On this page you can set usage alerts by meter.

By Billing Cycle—set the threshold for which you want to be alerted when usage exceeds this amount during the billing cycle

Daily Usage—set the daily threshold and you will be notified if usage exceeds this on a daily basis.

Multi– Day—set a specified usage alert for weekly monitoring.

Vacation Alerts—set the date range when you will be away from home and override your typical daily usage alert. You can set this to “0” if you expect no water usage, and want to be alerted if any water passes through the meter.

Setting alerts can be helpful when you are trying to maintain a budget for your water and sewer bill. Contact our office at 616-530-7389 if you would like help in determining typical usage patterns in order to set alerts to notify you when usage exceeds your normal range.

SETTINGS– ALERT RECIPIENTS

Here you can arrange for e-mails to be sent to specific e-mail addresses for each type of alert.

Dashboard

Usage Details

Meters

Settings ▼

- Usage Alerts
- Alert Recipients**
- User Settings
- Units

Alert Recipients

Configure which alerts you want to receive and add additional alert recipients.

CITY OF WYOMING (CITY HALL) (Customer Owner) Email shaffert@wyomingmi.gov	Edit
<p>Send email when Water Meters report:</p> <ul style="list-style-type: none">• Vacation Overflow• Daily Usage Overflow• Billing Usage Warning• Usage Over Days Overflow	

[Add alert recipient](#)

SETTINGS– USER SETTINGS

Here you can change your e-mail address, change your password or add additional accounts.

WYOMING, MI 49509

User Settings

i Manage your contact information, change your password and add new accounts.

CITY OF WYOMING (CITY HALL)

Email address *?*

johndoe@mymail.com

<—Change your e-mail address

[Done](#) [Customize which alerts and messages to receive](#)

Change password <—Change your password here

Manage accounts <—Add additional Utility Accounts to your Customer Portal here

SETTINGS– UNITS

The City of Wyoming bills in units of 100 cubic feet, or CCF. If you prefer to compare usage to your billings, you should use CCF as your preferred unit. If you prefer to see usage in gallons, feel free to change your preference here. You can also specify preferred units for Rainfall and Temperature here.

Dashboard

Usage Details

Meters

Settings ▼

Usage Alerts

Alert Recipients

User Settings

Units

Units

i Choose what units to use for usage and weather data.

Water Usage

☒ Cubic Feet ☐ CCF ☐ Liters ☐ Cubic Meters ☐ Gallons

Rainfall

☐ Millimeters ☐ Centimeters ☒ Inches

Temperature

☒ Fahrenheit ☐ Celsius

[Restore defaults](#)

For reference:

1 Cubic Foot=7.48 gallons

100 Cubic feet (CCF) = 748 gallons.